kite systems

2026

KITE SYSTEMS

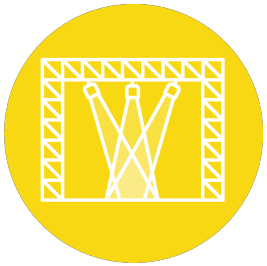
Smart IT Solutions Designed to Enhance SME and Event Businesses

We are a Hong Kong-based international IT services enterprise that has been delivering cutting-edge solutions to a wide range of clients since 2008.

Owned and operated by a passionate team of tech professionals, our decades of specialist experience combined with an innovative entrepreneurial spirit, and a dedicated “always-on” attitude, will add a powerful competitive advantage to your business.

We have three core areas of expertise:

IT Support for SMEs



Tech Solutions for Events

Retail IT

But it's the way we do what we do that makes us different.

We know that no two businesses are the same. That's why we work hard to understand **your** business. Then we create the tailor-made IT & Tech solutions your business needs.

We call it our Partnership Principle. Designed to enhance your Performance.

It's a proprietary approach that has seen Kite Systems deliver proven transformative benefits for all kinds of SMEs and Event businesses – with a 100% client-retention rate.

Our performance is dedicated to enhancing ***your*** performance.

We don't just save you time, resource and money.

- We are agile *and* responsive
- We deliver innovation *and* efficiency
- We manage implementation *and* effectiveness
- We have proven skills *and* experience
- We continually upgrade to keep your future-proof *and* secure
- We have an intuitive *and* user-friendly engagement process
- And we are competitively price

> **Kite Systems is a total-peace-of-mind, high-performance partner** – that enables you to focus on what you do best.

1 IT Support for SMEs

Take advantage of our free onboarding audit!

We will analyse your current systems and infrastructure, and identify the key actions needed to enhance your operation. That way when you engage us, you only pay for the Specialist Services you need.

Our Specialist Services

We offer a diverse suite of IT support services and customised solutions – including full maintenance and monitoring.

WIFI

Design, installation and maintenance for

- Indoor
- Outdoor
- High Density

OFFICE INFRASTRUCTURE

- IT audits & evaluation
- File server and application server management
- Local and offsite backup configuration and monitoring

NETWORK DESIGN & SUPPORT

- Cabling, switches, routers and firewalls
- Remote working solutions

MESSAGING & EMAIL

- Microsoft Office 365 & Google G Suite admin
- On-premise email server management Mobility solutions

SYSTEMS ENGINEERING

- Infrastructure design and implementation
- Productivity
- System migrations
- Green computing

SOFTWARE & HARDWARE

- Microsoft Windows 10, Apple MacOS, and Ubuntu Linux
- Microsoft Active Directory
- Desktops, laptops, printers etc
- CCTV
- Licensing and procurement
- Equipment disposal and recycling

Our Specialist Services

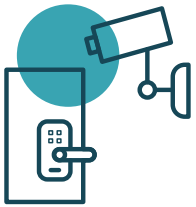
Continued

CLOUD FILE SHARING / SYNCHING

- Microsoft Office 365, OneDrive and Sharepoint
- Google Workspace
- Dropbox

SECURITY

- Audit and consulting
- Stress testing
- Firewalls
- Ransomware prevention
- Computer and email security training
- Secure hard-drive destruction for obsolete hardware



OFFICE FIT-OUT & REFURBISHMENT

- Telco and service provider liaison for optimal broadband solutions
- Relocation management of hardware, software and data
- Procurement and installation of hardware and systems incl:
- Server racks
- Cabling
- CCTV
- Door access control systems

TRAINING

- In-person and remote team training

USER FRIENDLY SUPPORT

- End user desktop support (Remote & Onsite)
- Help Desk
- Regular reporting

All delivered at highly **COMPETITIVE RATES.**

2 Tech Solutions for the Events Industry

We’ve delivered bespoke cutting-edge solutions for every genre of world-class event, festival, convention and conference.

So if you’re looking for an experienced partner to enhance your attendee experience, look no further than Kite Systems.

Our Specialist Services

WIFI & TEMPORARY BROADBAND

Design, installation and maintenance for

- Indoor
- Outdoor
- High Density

NETWORKING & CABLING

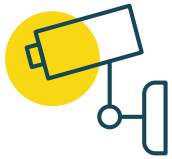
Full onsite infrastructure design and implementation

EQUIPMENT RENTAL

- 4G / 5G WIFI routers
- Firewall
- Network
- WIFI
- Point-to-point wireless radios
- Walkie-Talkies

POINT OF SALE SYSTEMS

Bespoke retail tech to ease transactions and increase onsite spending

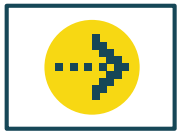


CCTV

- Strategic planning based on crowd flow intel for maximum safety control
- Recording and archiving for maximum pre-, during and post-event security

LIVESTREAMING

Multiple channel options incl YouTube, Facebook, Instagram, Twitch and our own proprietary channel TotalStreaming



DIGITAL SIGNAGE

- Wayfinding
- Display screens
- Live feed

ONSITE PRINTING

The Skills you need for Event Success

TOTAL EVENT EXPERIENCE
We've worked with all genres of events over many years – so we know the challenges and solutions like the back of our hands!

SEAMLESS COLLABORATION
It takes many players to put on a successful event. We have long-standing working relationships with all types of event service provider – from stage build to electrical, from marketing to safety and everything in between.

PLANNING MAKES PERFECT
All network builds are thoroughly planned and documented – with detailed site and network diagrams to keep everyone on the same page.

ON-TIME PERFORMANCE
Deadlines guaranteed!

SAFETY FIRST
Our number one priority onsite is staff and attendee safety. We work to world-class standards in everything we do.

3 IT Solutions for Retail

We've partnered with a number of international brands to ensure their instore tech delivers to the high standards that 21st Century retailers and consumer's demand.

- **Equipment upgrades (sourcing and installation)**
- **Firewall**
- **Network switches**
- **WIFI**
- **POS system calibration and testing**
- **Boxing and returning old equipment**

We are seeing increasing demand for this service – and are scaling our suite of services accordingly.

Let's Talk!

Give us a call and see
why businesses who choose Kite Systems
stay with Kite Systems ;)

David Killingsworth

sales@kitesystems.com

+852 2815 7610

+852 9197 5029