# Queue Associates

Microsoft Solutions Partner
Business Applications

Microsoft Solutions Partner
Modern Work

## About Us

**Focus on the Asia Pacific Region**:
- Strong emphasis on localisation for relevant solutions
- Addressing unique regional challenges effectively

**Specialised Technology Solutions**:
- Expertise in Enterprise Resource Planning (ERP)
- Proficiency in Customer Relationship Management (CRM)
- Advanced cloud solutions and more

**Distinguished Microsoft Solution Partner**:
- Specialising in Modern Work & Business Applications
- Tailor-made business solutions to meet unique needs

**Global Presence with Local and International Support**:
- Multiple headquarters and office locations worldwide
- Extensive support both locally and internationally

**Industry Expertise**:
- Team of experts with 30+ years of industry knowledge and experience
- Ensuring solutions that offer competitive advantages

CRM

ERP

Cloud

**Queue Associates Worldwide China, Ltd**

**Units 1607-8, 16th Floor, Citicorp Centre 18 Whitfield Road Causeway Bay, Hong Kong**

## Industries

- Financial Services
- Manufacturing
- Healthcare
- Retail & E-Commerce
- Wholesale & Distribution
- Professional Services

## Compliance

Citation ISO Certification — ISO 27001: 2013 Information security management — REGISTERED — Certificate No:362872021

Citation ISO Certification — ISO 9001: 2015 Quality management — REGISTERED — Certificate No:362862021

## Solutions & Experience

**Microsoft Dynamics 365**
- Business Central
- Commerce
- Finance
- Sales
- Field Service
- Human Resources
- Marketing
- Supply Chain Management
- Customer Service
- Project Operations

**Chinese Localisation Expansion Package in Business Central**
- Chinese Language Pack
- Chinese Tax System Integration
- Local Accounting Compliance

**Microsoft Power Platform**
- PowerApps
- Power Automate
- PowerBI

**Microsoft 365**
- For Business
- For Enterprise

**Microsoft AI Integration**
- Copilot
- Copilot Studio
- Copilot Agents

**Azure & Cloud Platform**
**Microsoft Sharepoint & Viva**

## Our Offices Around the Globe

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