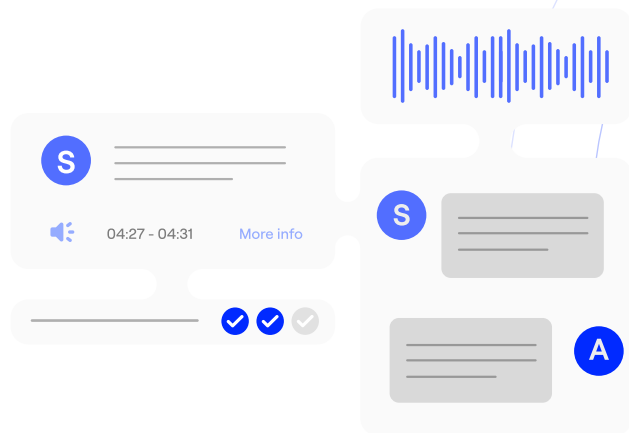
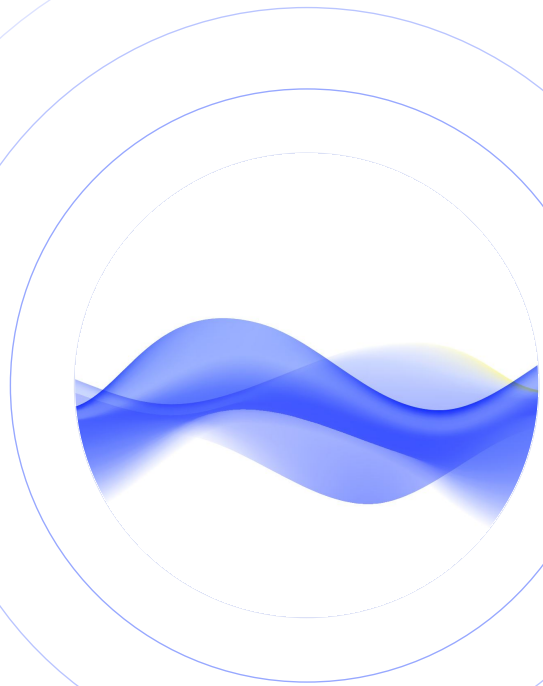




Maximise the value of every voice interaction for businesses

fano.ai

Our solutions are designed around the nuances of real-world communications.

Automatic language detection for multilingual dialogues

>90%

03:21

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Confidence Score  

 Risk Detected

Specialize in simultaneous multilingual speech-to-text. Currently supporting English (global), Mandarin, Cantonese, Hokkien, Bahasa Malaysia, Bahasa Indonesia, Thai, Vietnamese, French and Arabic.

Industry-leading Accuracy for Critical Performance

We enable enterprises to leverage the power of conversations

Whether they are call recordings, live chats or emails, we help enterprises to turn interaction data to AI-powered insights that drive real business performance.

-  Discover new business needs
-  Automate workflows
-  Improve customer satisfaction
-  Optimize team efficiency

The Fano AI's Suite

Self-served bots



Fano

Accobot



Fano

Voicebot

Deliver smart and seamless customer services with speech-enabled chatbot and voicebot.

Agent Assist



Fano

Assist

Powered by GenAI, it provides guidance to agents to resolve issues with speed and accuracy.

Voice of Customers (VoC)



Fano

Callinter

Distill valuable insights from customer interactions for compliance and business insights discovery.

Voice Synthesis & Custom Voice



Fano

Speak

Powered by text-to-speech, generate multilingual and human-like speeches from text.

Voice Biometrics



Fano

Voiceprint



Fano

Verify

Enhanced safety by verifying measurable and distinctive voice characteristics.

Intent Management

Powered by



Fano

NLP

Continuous improvement on Fano's AI solutions with intent classification and clustering.

About Fano

Founded in 2015, Fano is a language AI company specializing in developing speech recognition, speaker diarization, speaker verification, and natural language processing technologies. Our globally applicable but Asia-focused models are specifically built to mimic the nuances of real human interaction, able to most accurately support local languages, intonations, dialects and unpredictable conversational structures. With Fano, our clients are driving enterprise performance with enhanced customer service, compliance and risk management.

Fano spun out from The University of Hong Kong in 2015 and is now backed by global institutional investors, including Horizons Ventures, Openspace Ventures, HSBC, Alibaba Entrepreneurs Fund, University of Hong Kong, Hong Kong Science & Technology Parks (HKSTP) and Saltagen Ventures.

Contact us

Hong Kong

Hong Kong Headquarter

Units 1507-1511, 15/F, Building 19W,
Hong Kong Science Park, Shatin

Hong Kong Sales Office

Unit 419A, 4/F, InnoCentre, 72 Tat Chee
Avenue, Kowloon Tong, Kowloon

Singapore

ASEAN Headquarter

7500A Beach Road, #05-318,
The Plaza, Singapore 199591

Taiwan

Taiwan Office

FinTechSpace, 13F, No.1, Nanhai Road,
Zhongzheng District, Taipei, Taiwan



General

hello@fano.ai

Marketing and PR

marketing@fano.ai

Business Development

sales@fano.ai

Human Resources

hr@fano.ai



/fanolabs



/fano.labs



@fano-ai



@fanolabs



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