

# Integrate AI Technology into our Daily Lives

Established in Shanghai in 2001, advanced AI solutions provider Xiao-i has recently set up its regional headquarters in Hong Kong.



“Hong Kong is the ideal place for Mainland enterprises to go global.”

**Max Yuan**  
Founder & Chairman  
Xiao-i

Specialised in developing B2B artificial intelligence (AI) solutions, Xiao-i has always been positioning their AI technology as the “brain” behind businesses driving their digital transformation. The company has offered their AI solutions, particularly in the fields of conversation and human-machine interaction, to over 1,000 large businesses and government organisations in Mainland China. Currently, over 80 percent of the top 50 banks in the Mainland are using Xiao-i chatbot customer service solutions.

In Hong Kong, Xiao-i first established its research and development (R&D) centre in Hong Kong Science Park in January 2017. In November 2018, the company opened its Asia Pacific headquarters and AI Experience Centre in Central, the heart of the city. Sitting in the newly launched showroom, Max Yuan, Founder and Chairman explained why Xiao-i had decided to set up its regional headquarters in the city. “Hong Kong is a well-developed international city with an open economy. Its top financial centre status and world-renowned universities provide us a concrete foundation to begin our international journey here.”

“Mainland China and Hong Kong share a strong cultural affinity. With the city

offering a more international platform and experience, I believe it’s the ideal place for Mainland enterprises to go global,” he added.

According to Yuan, Hong Kong can leverage on its geographical advantage, sophisticated financial market, transparent government administration, and robust economy to complement the strong support from the government to develop itself into a smart city. Together with the solid experience that Xiao-i has gained over the years in integrating AI solutions to an array of industries in Mainland China, Yuan strongly believed the company could collaborate with the government to complete ‘the last mile’ of transforming technology as a vague concept to a genuine daily experience for everyone.

Other than Hong Kong, Xiao-i also has offices in Shenzhen and Guangzhou. Looking ahead at ample opportunities coming up in the Guangdong-Hong Kong-Macao Greater Bay Area (GBA), Yuan is planning to nurture around 1,000 AI talents in the area by working with local universities. “The GBA provides a wide spectrum of scenarios for AI professionals to execute their solutions. Other than developing our own professionals, I’m sure

we can also attract talents from around the world to work here,” Yuan enthused.

Starting from Xiao-i setting up their R&D centre in Hong Kong, InvestHK has been providing support in work visa application, networking opportunities, and information on various government funding schemes.

## Xiao-i

- AI technologies and application company established in Shanghai in 2001
- Opened its Asia Pacific headquarters and AI Experience Centre in Hong Kong in 2018

 [xiao-i.com](http://xiao-i.com)

Watch the video:

