

Technology Support

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Technology Support Limited is one of Hong Kong's leading and most reliable I.T. and computer systems support companies.

Technology Support Hong Kong began offering IT services in 1994, catering to an increasing demand for computer support and systems set up. Over these years, we have seen dramatic changes and an ongoing evolution of how technology is used in the workplace. No matter how much has changed, the need for friendly, knowledgeable help is still with us.

28 years and counting

Technology has dramatically changed since 1994 but the quality of our services and our provision of IT support services in Hong Kong has only improved.

Computers, laptops and mobile devices today are far more advanced, can store more data and operate at a much higher speed than ever before. But at the end of the day, companies still need to have their computers installed, networked and functioning properly, data needs to be backed up, anti-virus programs updated, email servers and systems kept running properly. This is where we come in and help with professional computer support. As technology continues to advance, we keep ourselves up to date, adapt to the changes, learn about new technology. We also stay in touch with where the best hardware, software, and other equipment deals are. Our strength lies in our flexibility to offer a wide variety of installations and equipment, not being confined to a single manufacturer's products.

Technical support

Many of our technical staff have been with us for more than 20 years, which attests to our strong team spirit. They are highly experienced and can help you in all areas of your systems support. We specialise in the following areas:

- Administering / maintaining office computers, networks & servers
- Microsoft 365 Cloud implementations
- New business set up
- Office relocation
- Systems planning and implementation, including cabling
- On-site IT Support
- Remote Support
- Security Consulting
- Off-site Data Backup
- Systems health checks and upgrades (including virus protection)
- Other trouble-shooting services where needed.

This is what we do. This is our job. We take care of all this so that our clients can take care of their business.

Technology Support provides us with remote and onsite support with a responsive and friendly service which is tailored to our particular needs. They are always very quick to respond and have assisted us to complete complicated projects like server migrations and overseas branch set up. Their IT engineers are always very polite, friendly and knowledgeable. They also monitor and suggest ways of improving our system on a regular basis.

Marianne Chu
Art Futures Group

Thanks to Technology Support and the exemplary services of your whole team we can focus on what really matters in our business – professionally meeting the needs of our clients. Why can we sleep at night? Because we have you guys running all the business related IT support issues for us. I feel like you have set me free from the worry and guess work so I can focus on what I do best. The best IT support solution in HK, and it would be you guys.

MJ Jennings, Director,
Active Communication Ltd.

I found Technology Support helpful and reliable. They were on time and communicated well with our office.

Adrienne Davis
Help for Domestic Workers

We take care of our clients

We have been with many of our local clients since their inception, helping them equip their business with appropriate and cost effective IT systems to get up and running quickly. As they grow we continue to work with them, providing all the features of a corporate IT department to obtain the maximum business benefit from their investments.

Other customers are branch offices of large overseas multinationals, where we act as the eyes, ears and fingers for their IT departments at home. Our technical staff act as a multi-lingual link between your corporate agenda and the local realities of working in Hong Kong.

Great Location

Technology Support Ltd is ideally located in Hong Kong's Central business district, conveniently close to the popular office sites and at the hub of HK's great transport network. This allows us to get on site quickly to provide fast support.

Helpdesk

Our helpdesk provide phone and remote access support, to quickly resolve many problems. They triage more complicated issues that may need the allocation of on-site technicians, track and report resolutions.

Trust

Our clients trust us because we provide reliable, honest advice and support, and have done so for many years. We have clients who have been with us since we started in 1994, and many others for more than ten years. This is testament to the trust they have in our experience and ability to help them through periods of growth, contraction and diversification.

We understand it can be daunting to hand over care of your company's valuable and sensitive data, especially if you don't fully understand the complexities involved. The assurance we can offer you is that our long term clients trust us, and they continue to give us feedback that they are very satisfied.

If you would like a third-party endorsement on the reliability of our technical support services, our clients have volunteered to talk to you. Just give us a call and we can arrange for you to speak to some of them, or take a look at their testimonials below.

Call me on +852 2851 8002 so I can demonstrate to you how Technology Support Ltd can help your business leverage IT for maximum efficiency.



Richard Carrey
Managing Director,
Technology Support Ltd.

They are a professional team for problem solving.

Pets Central

Technology Support are extremely reliable and professional, it's important that we work with an overseas contractor who portrays the same sense of professionalism as we do in addition to being competent, as they are effectively the face of our Company.

Being in the UK the time difference could pose an obstacle but the communication is always superb and their response time excellent. We have worked with them for several years, have had good feedback from our clients and wouldn't hesitate to recommend them.

Donna Cuttell
Nasstar for Recruitment

Having a firm willing and able to take 'the IT issue' away has allowed us to get on with the day job. On-site staff are professional and proficient whilst phoning the telephone support line to raise a query is always a pleasure. I look forward to continuing to work with the team as we grow here in Asia.

Marianne Green
St James's Place